HAVERLAND APP STEP BY STEP GUIDE

SEPTEMBER 2018

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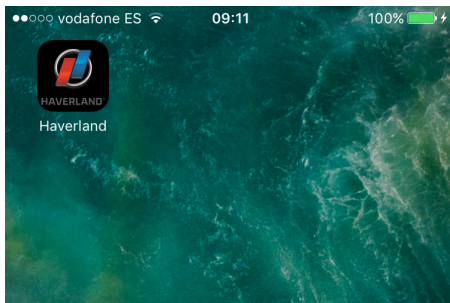
1. APP FIRST STEPS

HOW TO SET YOUR ACCOUNT
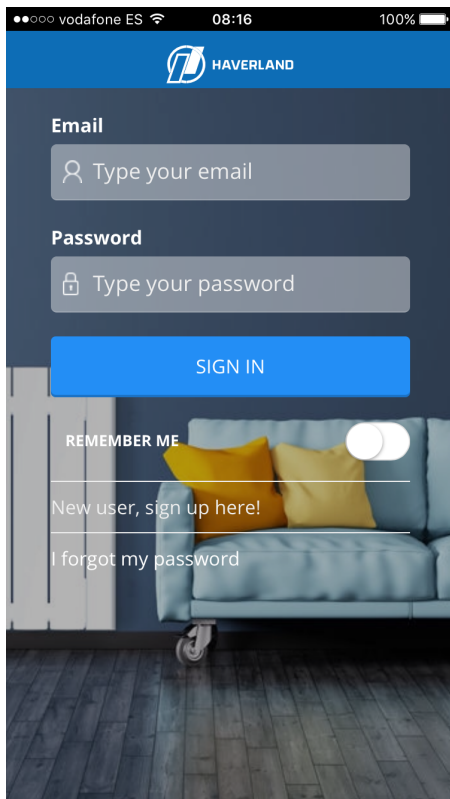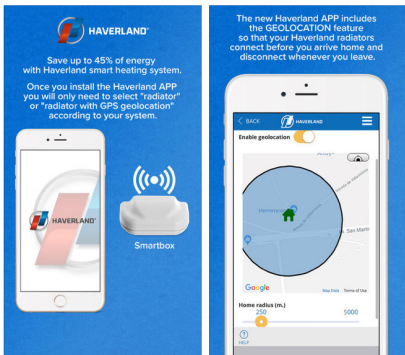
1.1. HOW TO DOWNLOAD THE APP

Please access iTunes or Play store and search for "Haverland APP" and press Download. Once the App is downloaded please press Open or go the Haverland App Icon on your phone's homepage.
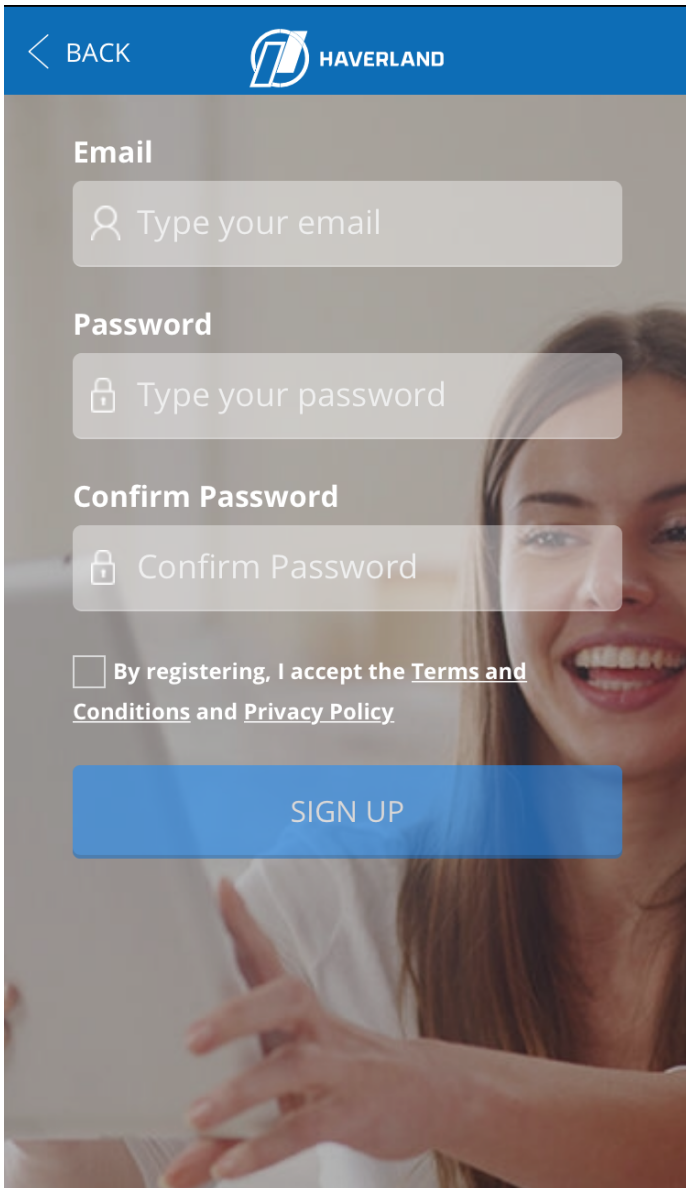
The Login page will be displayed.

1.2. HOW TO CREATE A NEW ACCOUNT

If you haven't created your user account yet, please press "New user, sing up here!"

1.2. HOW TO CREATE A NEW ACCOUNT

Fill in with your personal details and do not forget to check the Terms and Conditions checkbox.

1.2. HOW TO CREATE A NEW ACCOUNT

After Signing Up you will receive a confirmation email with a link you will have to access in order to successfully register your account.

HAVERLAND

Email

Type your email

Password

Type your password

SIGN IN

REMEMBER ME

New user, sign up here!

I forgot my password

1.3. LOGIN

Please type in your personal details to log in to your account.

If you want the APP to remember your details, please press the "Remember Me" slide button.

BACK

HAVERLAND

Don't worry, just provide your registration email so that you can start the password reset process

Email

Type your email
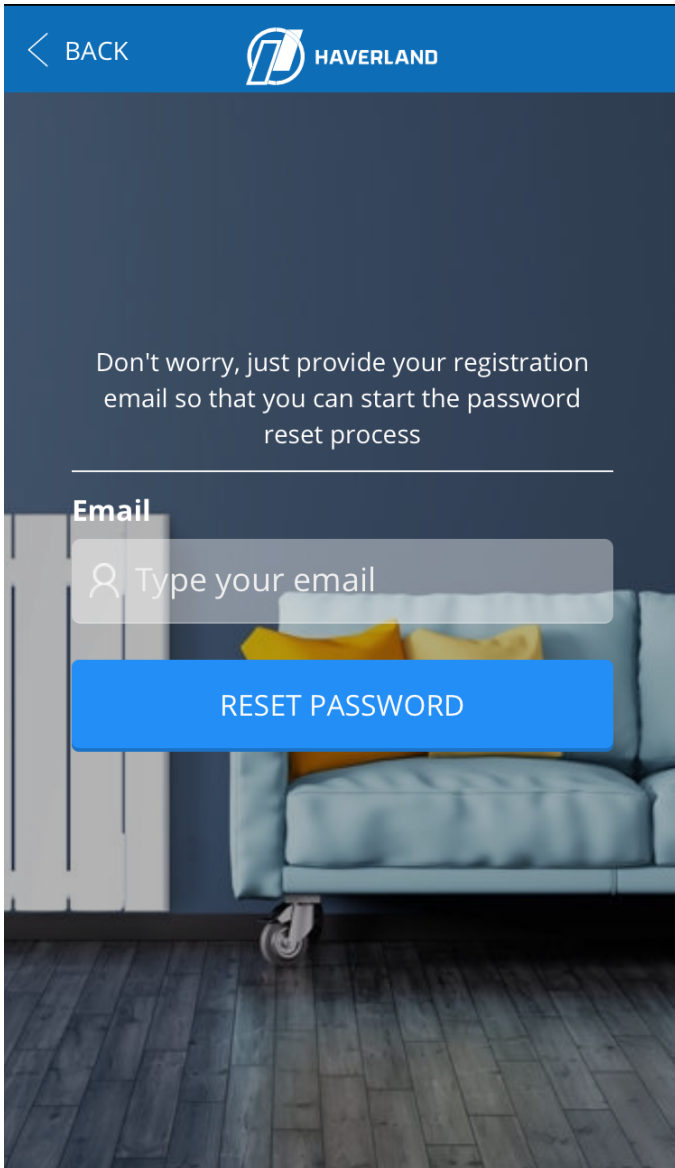
RESET PASSWORD

1.4. FORGOT PASSWORD

If you have forgotten your password, please press on "I forgot my password" and type in your email address.

You will receive an email with a new password to access your account. Once you are logged in you can easily change the password by going to your account details:

My Account > Change Password

HAVERLAND APP STEP BY STEP GUIDE

2. ACCOUNT SETTINGS
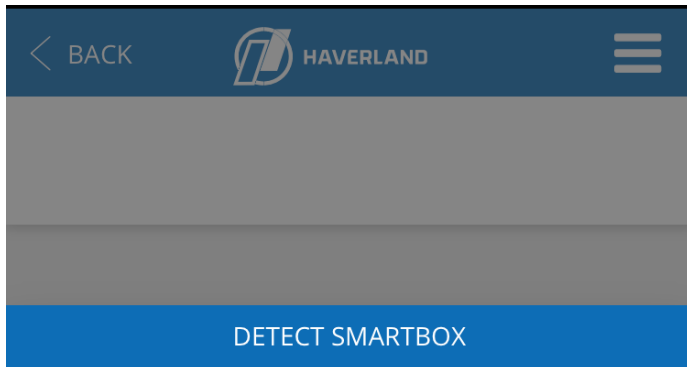
HOW TO SET YOUR ACCOUNT DETAILS

BACK | HAVERLAND

DETECT SMARTBOX

In order to find your Smartbox, press the button located at the front side of the device. Please make sure that it is correctly connected to your WIFI network.

2.1. NEW USER – CONNECT SMARTBOX

If this is the first time you are using the Haverland App and you haven't registered yet your Smartbox, the App will start to automatically search your Smartbox the firs time you log in.

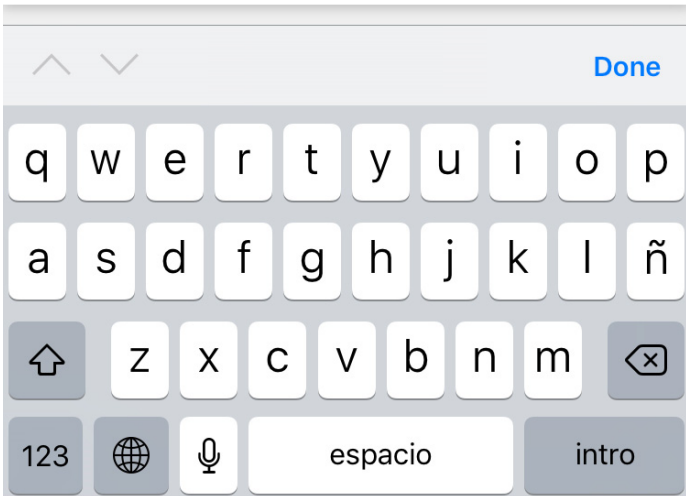Please follow the steps explained on the App to find your Smartbox.
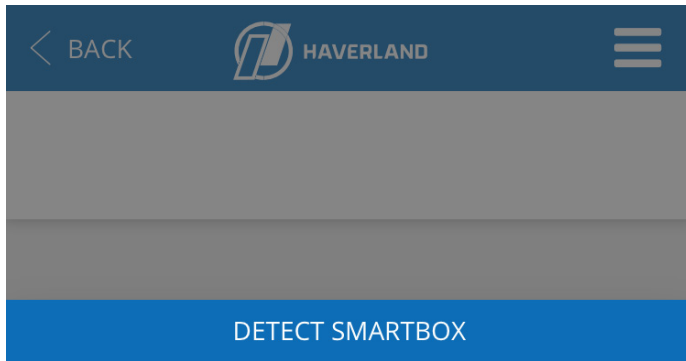
2.1. NEW USER – CONNECT SMARTBOX

If the App fails to automatically search for the Smartbox, you will need to manually type in the Smartbox serial number.

BACK | HAVERLAND | ☰

HOME INFO ⟩

DEVICE ID CODE
18 digit serial number

ADD NEW

Done

q w e r t y u i o p
a s d f g h j k l ñ
⇧ z x c v b n m ⌫
123 🌐 🎤 espacio intro

2.1. NEW USER – CONNECT SMARTBOX

You can find the serial number on the sticker placed under the Smartbox. The serial number contains 18 digits.

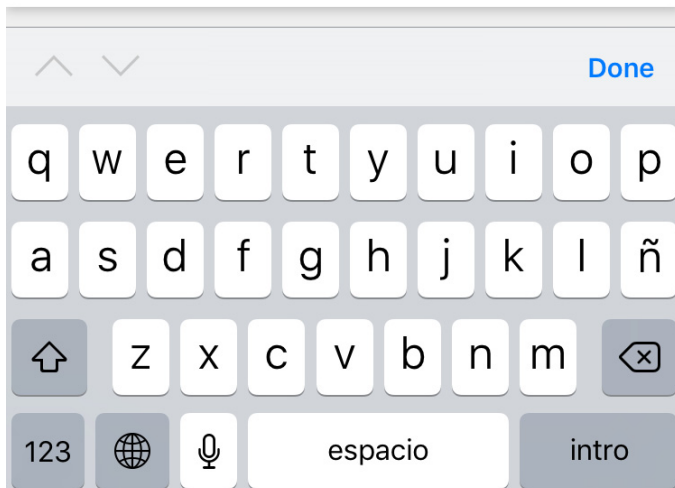Please press on "Add New" to connect your Smartbox to the App.

2.1. NEW USER – CONNECT SMARTBOX

If the Smartbox is already registered to a different account, the message shown on the left illustration will be displayed. This means that your Smartbox was previously registered with a different email address.

Please contact Haverland Technical Support for further information.

2.2. HOW TO LINK MY RADIATORS TO THE APP
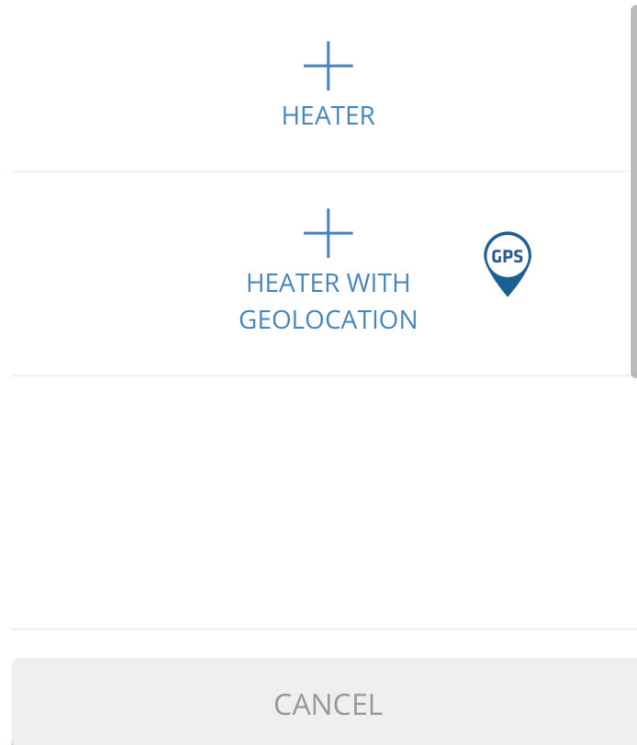
Press on the "+ Install" button
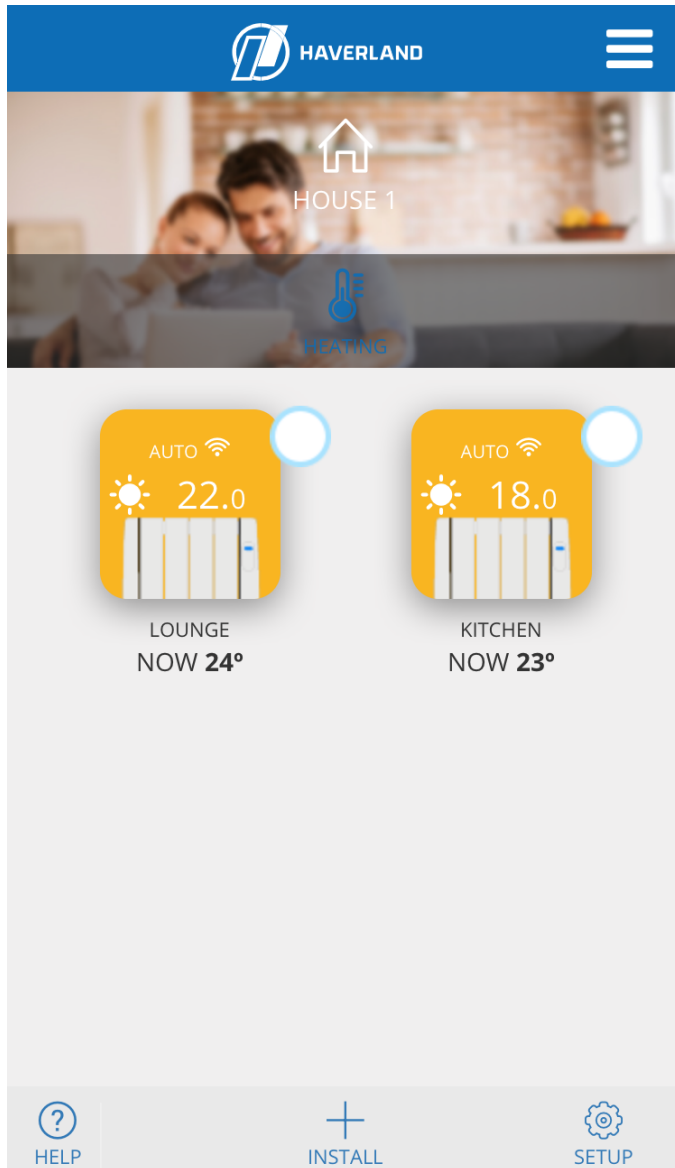
2.2. HOW TO LINK MY RADIATORS TO THE APP

Press on "+ Heater"

Please note that the "Heater with Geolocation" is not available in the UK & Ireland.

HAVERLAND

Install heater

Make sure the radiator is on Standby mode and hold both up and down temperature buttons for at least 3 seconds.

START SEARCH

?
HELP

2.2. HOW TO LINK MY RADIATORS TO THE APP

Please leave the radiator on Stand-by mode before starting the process. Make sure the display is turned off with only one dot displayed on the centre of the display.

Once the radiator is ready, please press on "Start search".

BACK ☰ HAVERLAND

Install heater

Make sure the radiator is on Standby mode and hold both up and down temperature buttons for at least 3 seconds.

SEARCHING...

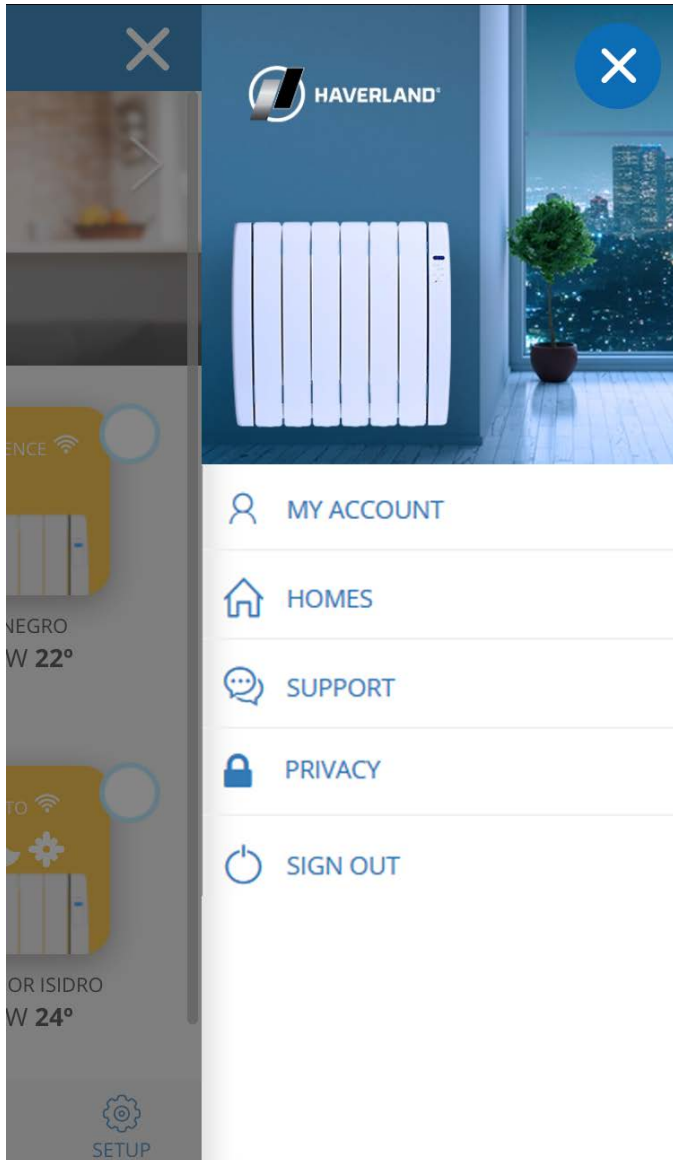? HELP

2.2. HOW TO LINK MY RADIATORS TO THE APP

While the radiator is searching, go to the unit and press the UP and DOWN buttons for 3 seconds. Then release.

When the radiator is detected, the App will stop searching and it will be displayed on your Main Page.

Please repeat the process with the rest of the radiators in your property.

2.3. HOW TO CHANGE MY ACCOUNT SETTINGS

At the top right corner there's a Menu Bar, press the button to access the Menu.

< BACK HAVERLAND ☰

MY INFO >

USER
example@haverland.co.uk

LANGUAGE
English ▼

CHANGE EMAIL ADDRESS >

NEW EMAIL ADDRESS
Type your new email address

CONFIRM WITH PASSWORD
Type your current password

SAVE

? HELP

2.3. HOW TO CHANGE MY ACCOUNT SETTINGS

MY ACCOUNT

You can select the App language.

You can also change the email address and password used to register.

HAVERLAND

MY HOMES

+ Add new home

⌂ House 1 >

⌂ House 2 >

⌂ House 3 >

? HELP

2.3. HOW TO CHANGE MY ACCOUNT SETTINGS

MY HOMES

If you have more than one Smartbox connected to your account, you can have multiple Houses / floors set on the same account.
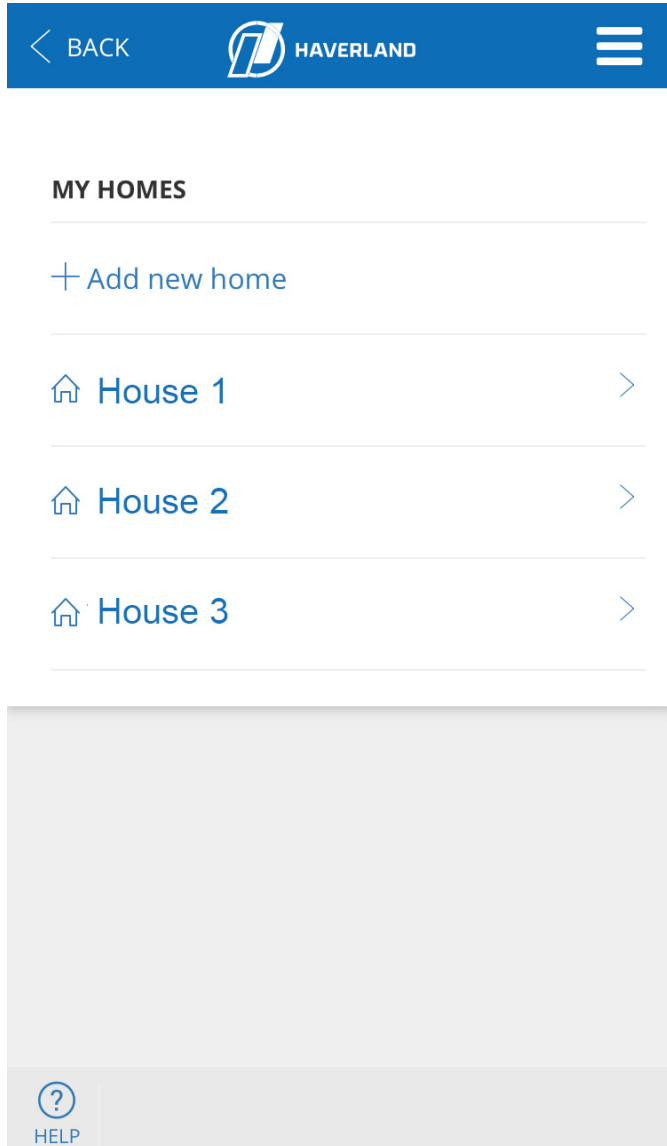
2.3. HOW TO CHANGE MY ACCOUNT SETTINGS

SUPPORT

If you need help with the App, please contact us on i2control@haverland.com

2.3. HOW TO CHANGE MY ACCOUNT SETTINGS

PRIVACY

Please make sure the Terms and Conditions box is checked.

2.3. HOW TO CHANGE MY ACCOUNT SETTINGS

SIGN OUT

If you wish to sign out from the App, please press on Sign out.
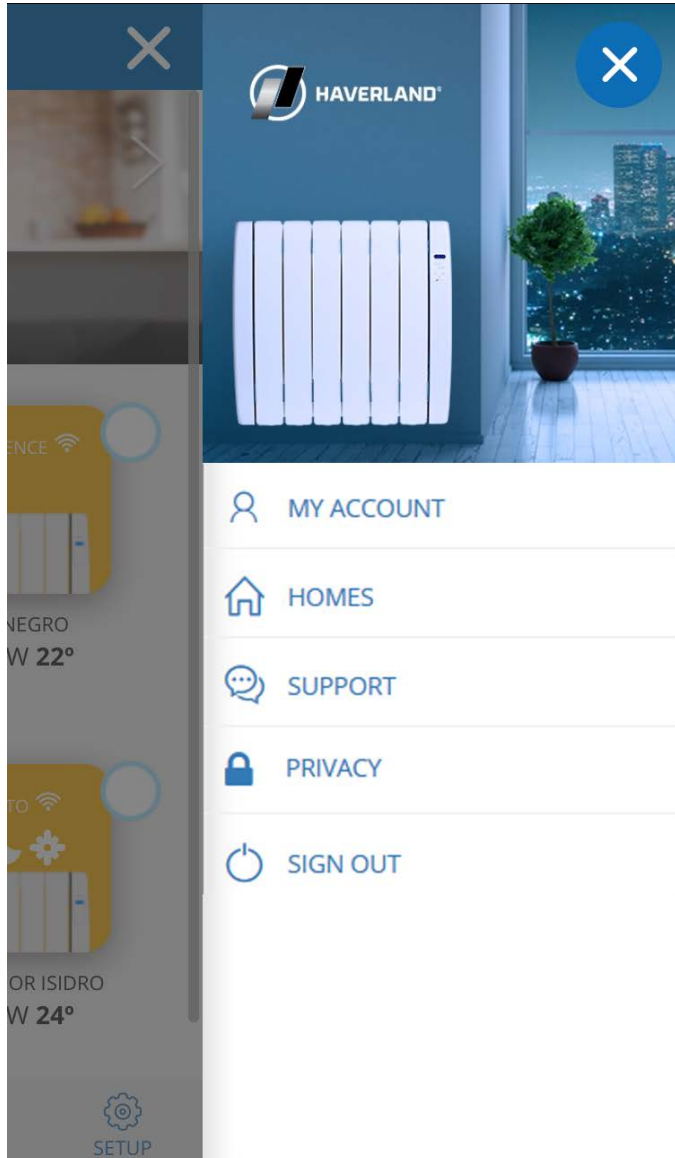
HAVERLAND APP STEP BY STEP GUIDE

3. RADIATOR SETTINGS

HOW TO CONTROL YOUR RADIATORS FROM THE APP
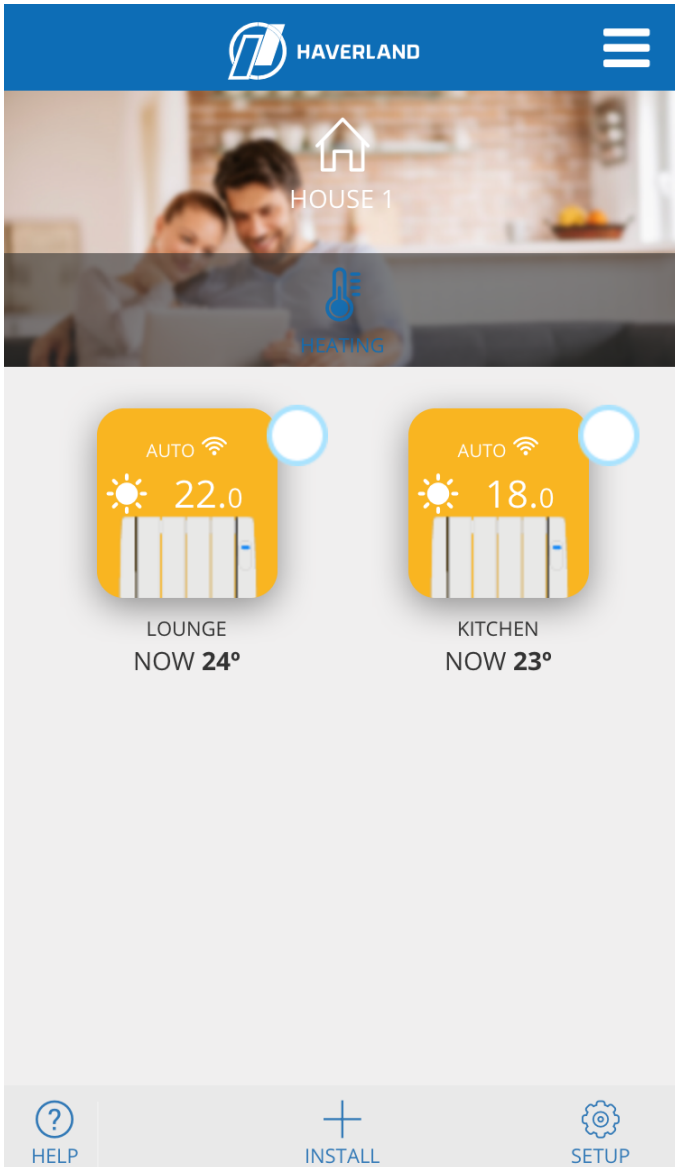
3. 1. APP MAINPAGE

This is how your APP will look like once your radiators are set.

You will see the status of the radiators at a glance:

- If they are turned on or off

- If they are heating up

- The actual room temperature

- The desired temperature you've set for each radiator.

- The selected mode they are on (Manual, Learning, Sensor or Programming)

3. 1. APP MAINPAGE

Visual representation of the settings on your radiator:
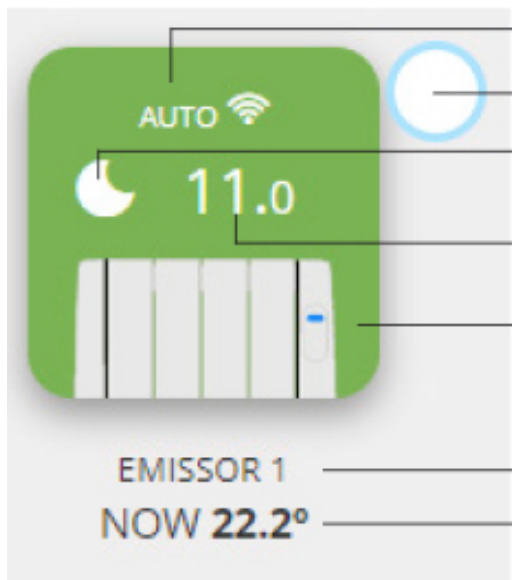
Selected Mode

Selection Box

Schedule Mode: Sun-Comfort ; Half Moon-Eco; Snowflake - Antifreeze

Selected Temperature

Color code depending on temperature: Orange-Comfort; Green-Eco; Blue-Antifreeze

Radiator's name

Current room temperature

3. 1. APP MAINPAGE

Visual representation of the settings on your radiator:
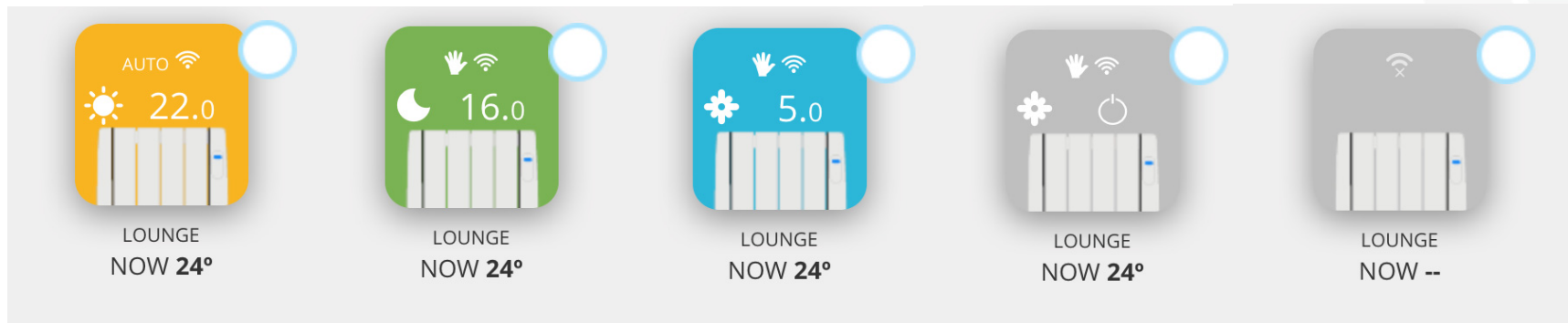
ORANGE	GREEN	BLUE	GREY	GREY
Comfort Temperature	Economy Temperature	Antifreeze Temperature	Stand-by Icon Radiator turned off	Wireless Icon with the X mark. Radiator disconnected from the mains or lost connection.

3. 1. APP MAINPAGE

Visual representation of the settings on your radiator:

FLASHING ARROW	SELF-LEARN	PRESENCE	HAND ICON	AUTO
Radiator heating up	Self learning mode selected	Presence / Sensor mode selected	Manual mode selected	Programming mode selected
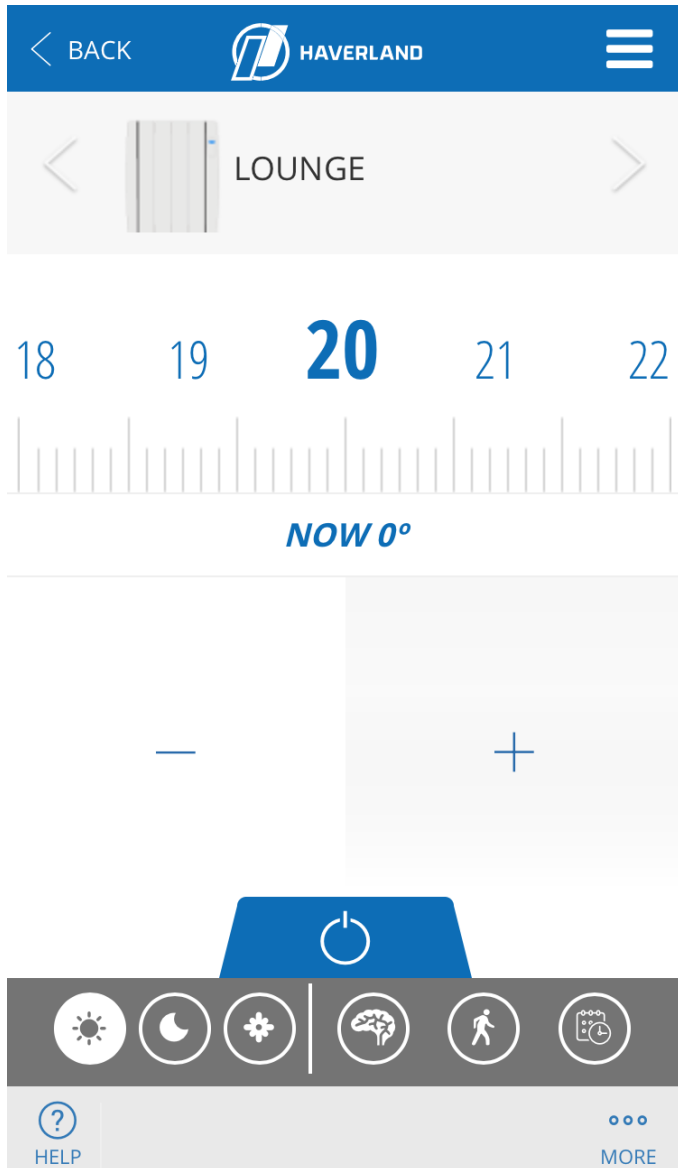
3. 2. RADIATOR SETTINGS

Once you press on the radiator you want to change the settings for, this will be the look of the main page.

You will the selected temperature at a glance as well as the selected mode. The white background on each icon will indicate which icon is selected/active.

 Comfort, Economy and Antifreeze settings.

Please use these icons to change the temperature and to select the Manual mode.

 Self learning Mode.

 Presence / Sensor Mode.

 Programming Mode.

3. 2. RADIATOR SETTINGS

MORE

If you press on MORE you will access the submenu:
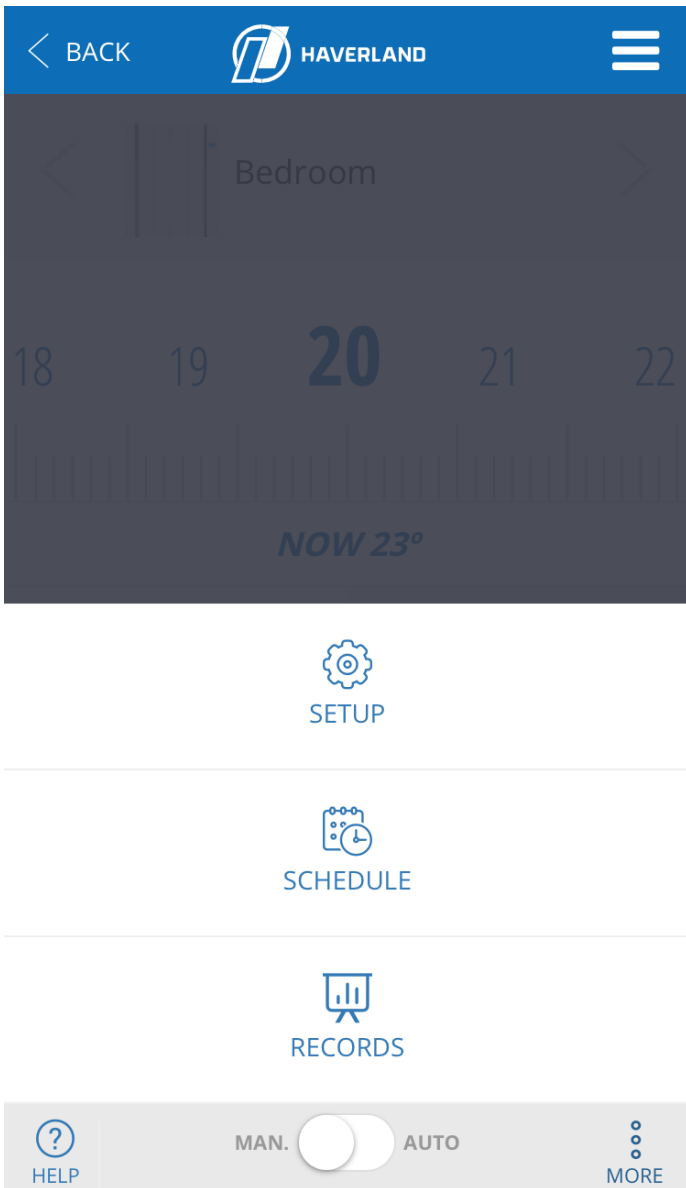
NAME

LOUNGE

RADIATOR PRIORITY

Low   ▼

POWER

0

? HELP

3. 2. RADIATOR SETTINGS

SETUP

- You can change the name of the radiator

- Select the radiator's priority: Low, Medium, High. This feature is useful if you have a max. load in your property. This way you will have control of the max. power usage of your heating system by defining which radiators should always be heating up and which ones are not so essential.

- Enter the power/output of the radiator, this information is required to set the priority of the radiator and to consult the consumption's record.
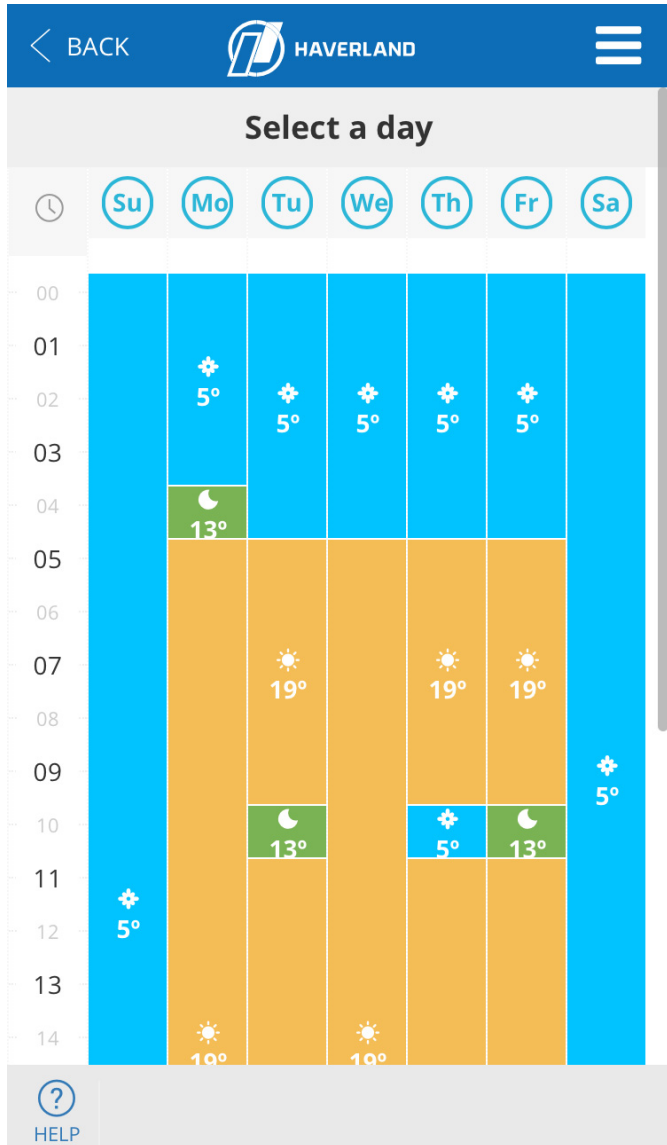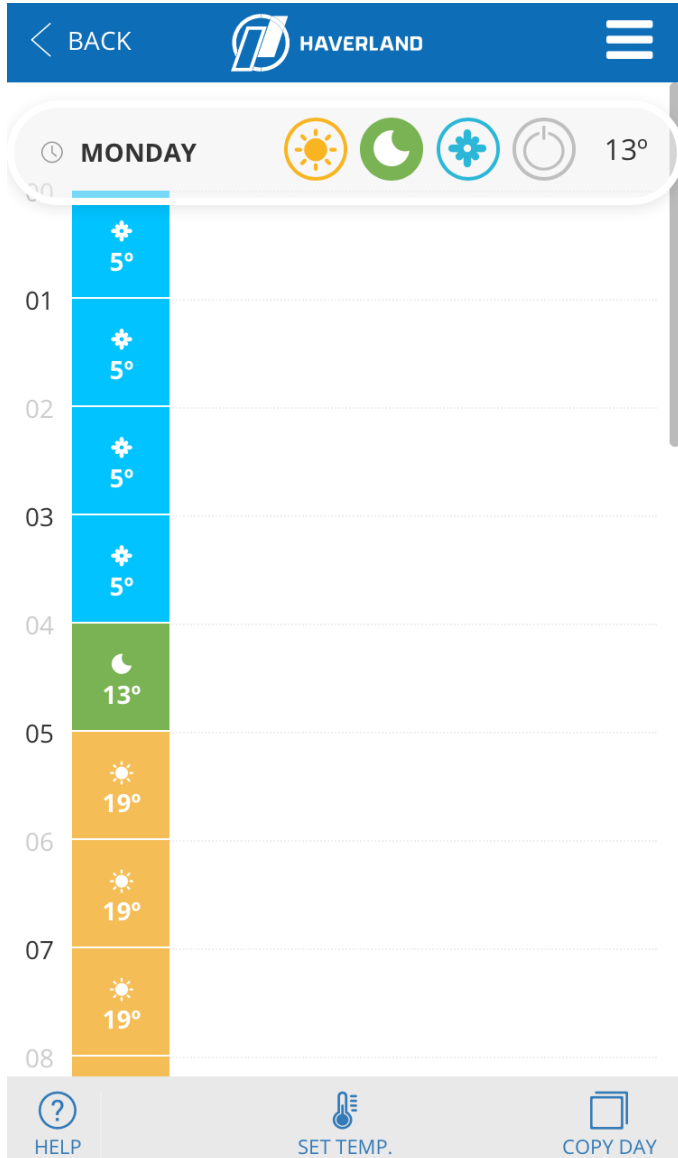
3. 2. RADIATOR SETTINGS

SCHEDULE

- You can set a daily programming for your radiator.

- To set the programming for a specific day please press on the day of the week (Su: Sunday; Mo: Monday, ...)
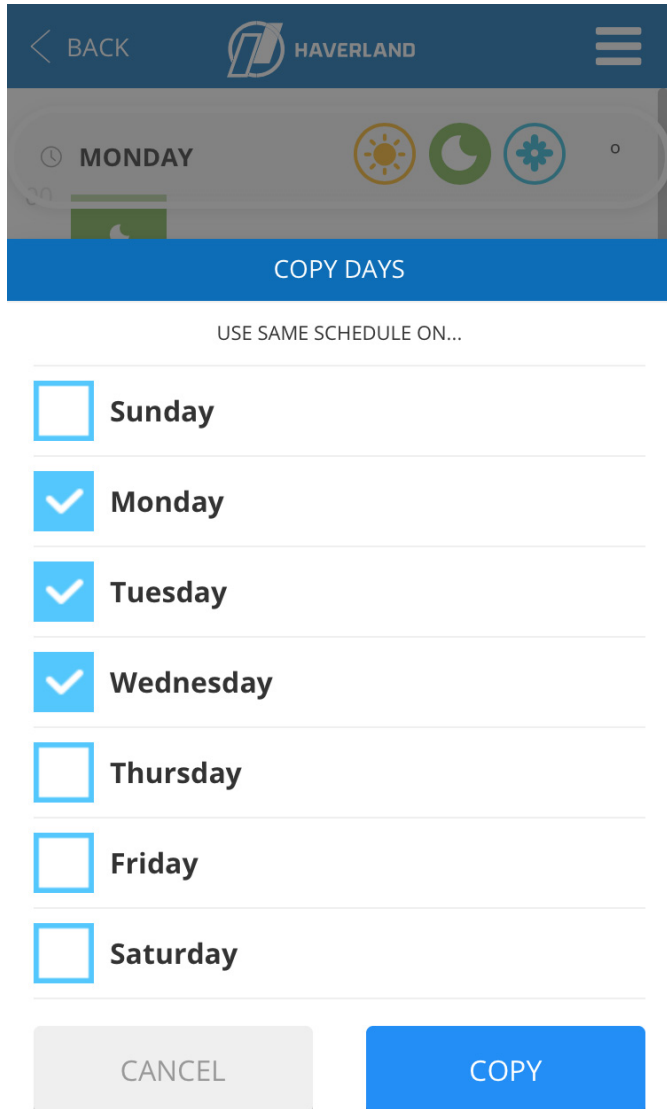
3. 2. RADIATOR SETTINGS

SCHEDULE

- Please choose the temperature mode (Sun: Comfort; Moon: Economy; Snowflake: Antifreeze; Stand-by: turn off) by pressing on the correspondent icon at the top of the screen.

- Then please press on the time period you wish to change.

- The time periods will allow to select a Mode on a hourly basis.

3. 2. RADIATOR SETTINGS

SCHEDULE

- COPY DAY: You can copy the schedule you have set to a specific day and apply the same programming to as many days of the week you wish.

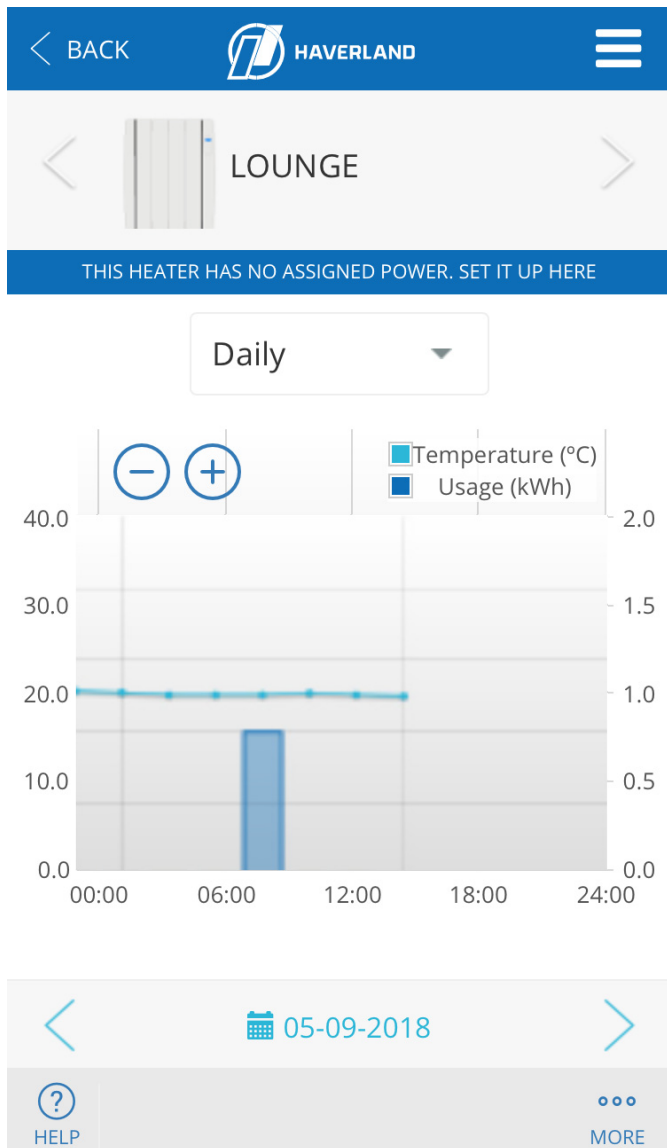## 3. 2. RADIATOR SETTINGS

SET TEMPERATURE

- Please press on the temperature (Comfort or Economy) you wish to change and press + or – to select your desired temperature.

- Please note that this change will also alter the COMFORT and ECO temperatures on the rest of the modes (Manual , Self learning, Sensor)
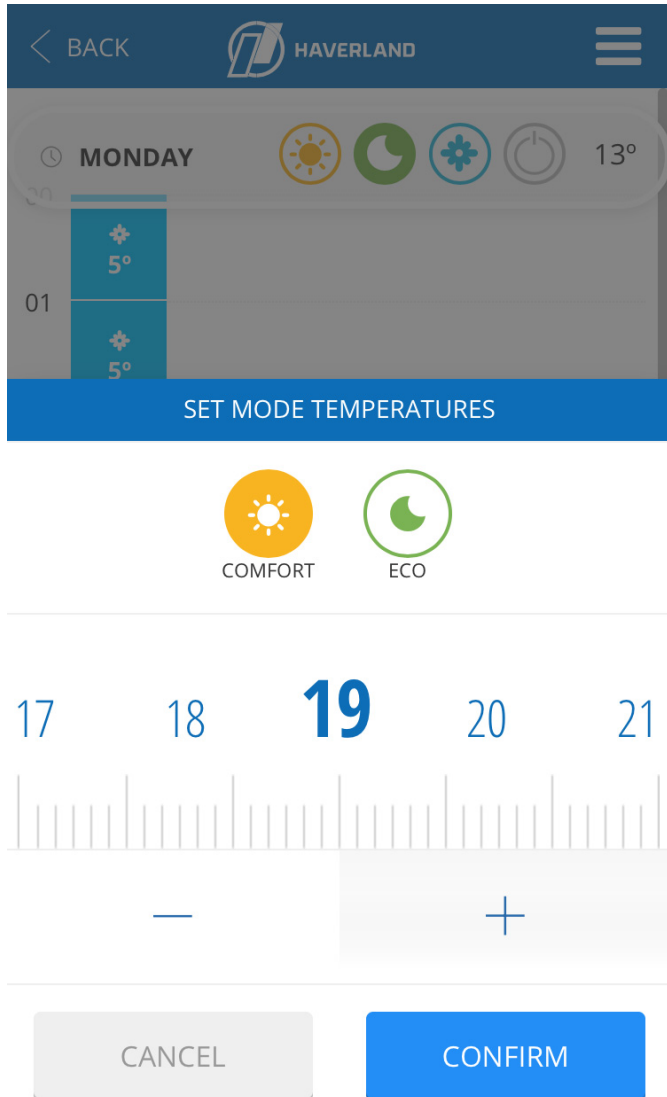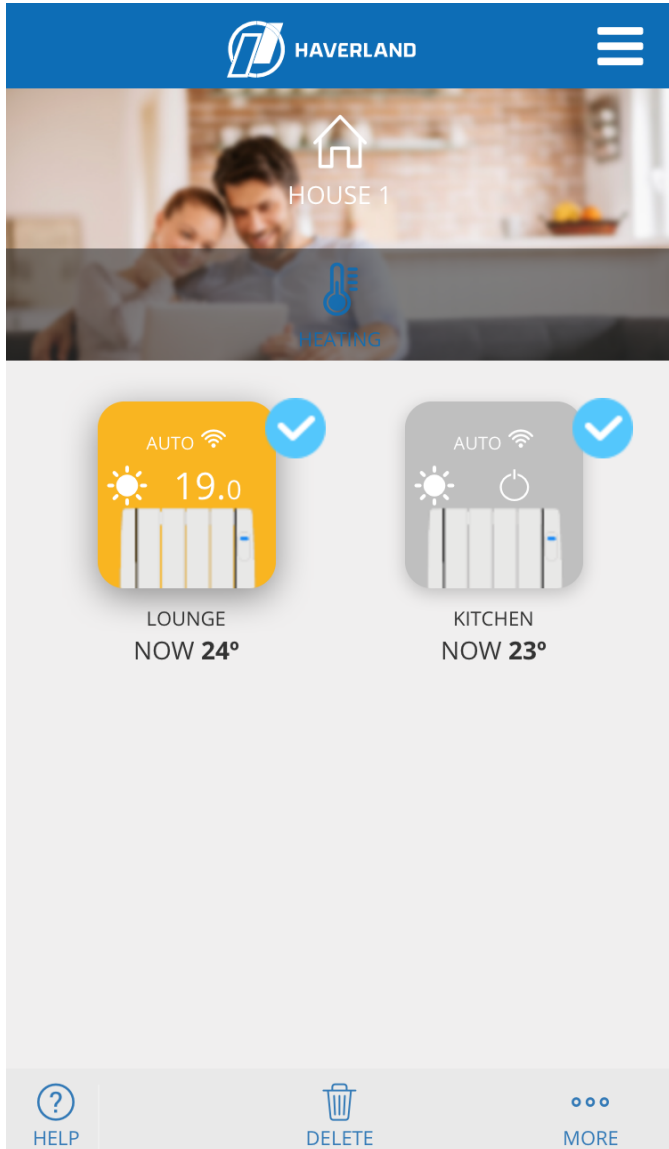
3. 2. RADIATOR SETTINGS

RECORDS

- This feature will allow you to consult your Daily/Monthly/Yearly consumption.

- The top dotted line shows you the selected temperature at a specific time and the blue bottom bar shows the consumption in kW at a specific period.

- You will need to enter the power/output of the radiator in order to be able to consult your records on consumption.

- If you press on the bottom date, you will be able to select a specific day from the calendar. By pressing the left/right arrow you will change the date according to the calendar.

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4. GROUP RADIATORS SELECTION

4. CHANGING SETTINGS AT THE SAME TIME

If you want to alter the settings on a group of radiators, once you are on the Main page, please press on the top-right circle on each radiator to select it.

Once selected, please press on "More" to access the settings.

If you wish to Delete them from your Smartbox and consequently from the App, please press on Delete.

4. GROUP RADIATORS SELECTION

- You can change the temperature of all the radiators at the same time.

- You can turn them Off / On

- Set and apply the same schedule for all the radiators

- Change the priority and power/output of the selected radiators.